

Additional modes for Registration of Complaints

1. Bima Bharosa system for registering the complaints themselves and to monitor the status of the complaints.
<https://bimabharosa.irdai.gov.in/>
2. Email to complaints@irdai.gov.in.
3. Call Toll Free No. 155255 or 1800 4254 732.
4. Physical communication to IRDAI on below address

General Manager
Insurance Regulatory and Development Authority of India (IRDAI)
Policyholder's protection & Grievance Redressal Department – Grievance Redressal Cell.
Sy.No.115/1, Financial District, Nanakramguda,
Gachibowli, Hyderabad – 500 032.
5. Reach out to Insurance ombudsman as per the information available at
<https://www.cioins.co.in/ombudsman>.

Aditya Birla Capital Digital Limited

Registered Office:

One World Centre, Tower 1, 18th Floor, Jupiter Mill Compound,
841, Senapati Bapat Marg, Elphinstone Road,
Mumbai, Maharashtra - 400 013

care.digital@adityabirlacapital.com | www.adityabirlacapital.com/abcd
CIN: U64990MH2023PLC399485

Corporate Office:

One World Centre, Tower 1, 9th Floor, Jupiter Mill
Compound, 841, Senapati Bapat Marg, Elphinstone Road,
Mumbai, Maharashtra - 400 013

Tel: +91 22 6279 9505