Standard & Benchmark Criteria for Empanelment of the Network Provider

Direct Empanelment Criteria:

- Hospital must have a ROHINI ID.
- Tariff in line with Industry and city benchmark.
- Hospital complies with all applicable legislation and regulations.
- Hospital must be empaneled with any of the following IC's Max Bupa, ICICI Lombard, Religare, HDFC Ergo and Star.
- Hospital recognized as per the business requirements.
- Virtual/ Physical verification of hospital infrastructure should be done before empanelment of hospitals with less than 50 beds and any other highlighted hospitals.
- Images of hospital departments like reception, ward OT, ICU etc. should be captured and share to central team for quality check process and deciding rate negotiation.
- Hospitals less than 15 beds (Excluding Eye Care) should not be empaneled in ABHI network unless it's approved by Provider Network Team Head.
- As per the State/ Central Licensing authority for the hospitals to deliver clinical services, manpower requirement is agreed, same is followed by ABHI for empanelment process.
- Sources of information could be market information, request from sales team, customer request etc.
- The provider may also directly approach ABHI for empanelment via call, email etc.
- For the Healthcare Service Providers with no physical infrastructure of their own but are engaging with hospitals to provider the clinical services to ABHI Policy Holders would be empaneled following the same process mentioned below.
- These Service Providers will be considered as an individual entity while intimating a claim or adjudicating.